

HELP! My identifications don't match!
What do I do?

The name you submitted on your first application is your name of record with the board.

If the name that appears on your United States' government-issued identification and United States' social security card is different from your name of record with the board, you are required to provide the following information to the board to change your name of record **(the board will not accept these documents by facsimile)**:

- A clear copy of your driver's license AND US social security card;
- Court documents authorizing a legal name change; OR
- Copy of marriage certificate.

You may change your name of record by submitting one of the above-mentioned methods to Board of Pharmacy, 1625 N. Market Blvd, Suite N219, Sacramento, CA 95834.

Your name discrepancies should be taken care of BEFORE you schedule your CPJE with Thomson Prometric (formally Exporior Assessment).

Your name must match **identically** on both your US government-issued identification and US social security card. If they do not, you need to take care of this so that the names match identically. Original US government-issued identification and US social security cards are required at the CPJE examination site. Notifications of the changes made are not acceptable.

The name that appears on both your US government-issued identification and US social security card must be your name of record with the board.

- If you hold an intern license with the board, the name of record is the name associated with the license. You may verify your name of record by checking the board's Web site at www.pharmacy.ca.gov under License Verification.
- If you do not have an intern license with the board, your name of record is the name under which you applied for your first examination.

If you have been scheduled, please note that it takes 7 business days for Thomson Prometric to receive the results of your name change. After 7 business days, you may contact Thomson Prometric to verify that the name change has been corrected and reschedule your appointment.